Exhibit R Attorneys' Eyes Only

[To be filed under seal]

To: Paul Morgan[Paul.Morgan@mygrande.com]; @OSC[OSC@mygrande.com]; Robert

Creel[Robert.Creel@mygrande.com]

From: William Rannefeld
Sent: Tue 3/22/2016 2:23:32 PM

Importance: Normal

Subject: RE: [abuse@grandecom.com #1585298] Notice of Claimed Infringement - Case ID 413176005

Received: Tue 3/22/2016 2:23:33 PM

Paul,

This is an email generated from our abuse system.

I'm not sure why most of the email is random numbers and letters.

I pulled up the actual abuse ticket and it is also random numbers and letters.

I can tell you that they got an abuse ticket for downloading/sharing The Godfather: Part II.

They need to find out who on their network has downloaded the video and is sharing it and remove it.

They can also attempt to block the common ports that are used for sharing these types of files.

If you have any more questions let me know,

William Rannefeld | OSC TECHNICIAN I (866) 218-2555 | ENTERPRISESUPPORT@MYGRANDE.COM GRANDE COMMUNICATIONS NETWORKS

----Original Message-----From: Paul Morgan

Sent: Tuesday, March 22, 2016 9:17 AM

To: @OSC; Robert Creel

Subject: FW: [abuse@grandecom.com #1585298] Notice of Claimed Infringement - Case ID 413176005

All,

Was a abuse ticket created for Girfols or Biomat? See below e-mail chain. Is this legit or what is it about. There IT guy e-mailed me this today asking what is going on?

Paul Morgan 512-287-0212 Direct 512-220-0045 e-fax Paul.Morgan@mygrande.com

----Original Message-----

From: Pattee, David [mailto:david.pattee@grifols.com]

Sent: Tuesday, March 22, 2016 8:43 AM To: Paul Morgan; Chris.Doyle@mygrande.com

Cc: May. Michelle: Jimenez. Aleiandro

Subject: FW: [abuse@grandecom.com #1585298] Notice of Claimed Infringement - Case ID 413176005

Paul and Chris,

Can you clarify the abuse email below that we received from Grande?

David Pattee

ATTORNEYS' EYES ONLY PX-169 GRANDE2539474

(512) 220-0754 (office) (323) 217-7404 (mobile)

----Original Message-----

From: Chiu, Ronald Sent: Monday, March 21, 2016 6:36 PM

To: May, Michelle; Pattee, David Cc: Davis, Daniel; Terpening, Robert

Subject: FW: [abuse@grandecom.com #1585298] Notice of Claimed Infringement - Case ID 413176005

Hi Michelle, David,

I don't know what this abuse email is about from Grande Communication. What I know is the internet Grande service provider for both Austin and San Marcos.

Would you be able help find out?

Thanks, R

----Original Message----

From: abuse@grandecom.com [mailto:abuse@grandecom.com]

Sent: Monday, March 21, 2016 8:27 AM

To: Chiu, Ronald

Subject: [abuse@grandecom.com #1585298] Notice of Claimed Infringement - Case ID 413176005

----BEGIN PGP SIGNED MESSAGE-----

Hash: SHA1

Hello,

This message has been automatically generated in response to the creation of an abuse ticket regarding:

"[abuse@grandecom.com #1585298] Notice of Claimed Infringement - Case ID 413176005"

Please include the string:

[abuse@grandecom.com #1585298]

in the subject line of all future correspondence about this issue.

The following complaint or abuse incident was received by Grande Communications and is being forwarded to you for review. Please investigate the incident and take any actions you find appropriate. If you have any questions or comments regarding this report please direct them to abuse@grandecom.com.

Thank you, Grande Abuse abuse@grandecom.com

--original message--

Return-Path: <notices.p2p@ip-echelon.com>

Received: from mx5ag.ip-echelon.com (mx5ag.ip-echelon.com [72.34.251.187]) by mxin03.lsn.net (8.14.4/8.14.4) with ESMTP id u2FGcgLK011360

for <abuse@grandecom.com>; Tue, 15 Mar 2016 11:38:42 -0500

X-Virus-Status: Clean

X-Virus-Scanned: clamav-milter 0.98.4 at av02.lsn.net

Content-Type: multipart/related;

boundary="=========6159638810280494546=="

MIME-Version: 1.0

Subject: Notice of Claimed Infringement - Case ID 413176005 From: IP-Echelon Compliance <notices.p2p@ip-echelon.com>

To: abuse@grandecom.com Content-Transfer-Encoding: base64 Auto-Submitted: auto-generated X-Notice-ID: 413176005

X-Originator: notices.p2p@ip-echelon.com

X-Message-ID: a7f73528-50a2-41c5-9ba9-70734a93243a@ip-echelon.com

Reply-To: notices.p2p@ip-echelon.com

Message-Id: a7f73528-50a2-41c5-9ba9-70734a93243a@ip-echelon.com

Content-Type: multipart/related;

boundary="========6159638810280494546=="

X-Mail-From: notices.p2p@ip-echelon.com Date: Tue, 15 Mar 2016 16:35:58 +0000

Notice of Claimed Infringement - Case ID 413176005 ---=======6159638810280494546==

Content-Type: text/plain; charset="utf-8"

MIME-Version: 1.0

Content-Transfer-Encoding: base64

LS0tLS1CRUdJTiBQR1AgU0IHTkVEIE1FU1NBR0UtLS0tLQpIYXNoOiBTSEExCgpOb3RpY2UgSUQ6 IDQxMzE3NjAwNQpOb3RpY2UgRGF0ZTogMjAxNi0wMy0xNVQxNjozNTo1OFoKCkdyYW5kZSBDb21t dW5pY2F0aW9ucwoKRGVhciBTaXlgb3IgTWFkYW06CgpXZSBhcmUgY29udGFjdGluZyB5b3Ugb24g YmVoYWxmlG9mlFBhcmFtb3VudCBQaWN0dXJlcyBDb3Jwb3JhdGlvbiAoUGFyYW1vdW50KS4gIFVu ZGVylHBlbmFsdHkgb2YgcGVyanVyeSwgSSBhc3NlcnQgdGhhdCBJUC1FY2hlbG9ulFB0eS4gTHRk LiwgKEIQLUVjaGVsb24plGlzIGF1dGhvcml6ZWQgdG8gYWN0IG9ulGJlaGFsZiBvZiB0aGUgb3du ZXIgb2YgdGhllGV4Y2x1c2l2ZSBjb3B5cmlnaHRzIHRoYXQgYXJlIGFsbGVnZWQgdG8gYmUgaW5m cmluZ2VklGhlcmVpbi4KCklQLUVjaGVsb24gaGFzIGJIY29tZSBhd2FyZSB0aGF0IHRoZSBiZWxv dyBJUCBhZGRyZXNzZXMgaGF2ZSBiZWVulHVzaW5nlHlvdXlgc2VydmljZSBmb3IgZGlzdHJpYnV0 aW5nlHZpZGVvlGZpbGVzLCB3aGljaCBjb250YWluIGluZnJpbmdpbmcgdmlkZW8gY29udGVudCB0 aGF0IGlzIGV4Y2x1c2l2ZWx5IG93bmVklGJ5IFBhcmFtb3VudC4KCklQLUVjaGVsb24gaGFzIGEg Z29vZCBmYWl0aCBiZWxpZWYgdGhhdCB0aGUgUGFyYW1vdW50IHZpZGVvlGNvbnRlbnQgdGhhdCB

cyBkZXNjcmliZWQgaW4gdGhllGJlbG93lHJlcG9ydCBoYXMgbm90lGJlZW4gYXV0aG9yaXplZCBm b3lgc2hhcmluZyBvciBkaXN0cmlidXRpb24gYnkgdGhlIGNvcHlyaWdodCBvd25lciwgaXRzIGFn ZW50LCBvciB0aGUgbGF3LiAgSSBhbHNvlGFzc2VydCB0aGF0lHRoZSBpbmZvcm1hdGlvbiBjb250 YWluZWQgaW4gdGhpcyBub3RpY2UgaXMgYWNjdXJhdGUgdG8gdGhllGJlc3Qgb2Ygb3VylGtub3ds ZWRnZS4KCldllGFyZSByZXF1ZXN0aW5nlHlvdXlgaW1tZWRpYXRllGFzc2lzdGFuY2UgaW4gcmVt b3ZpbmcgYW5klGRpc2FibGluZyBhY2Nlc3MgdG8gdGhllGluZnJpbmdpbmcgbWF0ZXJpYWwgZnJv bSB5b3VyIG5ldHdvcmsuICBXZSBhbHNvIGFzayB0aGF0IHIvdSBlbnN1cmUqdGhlIHVzZXIqYW5k L29yIEIQIGFkZHJlc3Mgb3duZXlgcmVmcmFpbnMgZnJvbSBmdXR1cmUgdXNIIGFuZCBzaGFyaW5n IG9mIFBhcmFtb3VudCBtYXRlcmlhbHMgYW5kIHByb3BlcnR5LgoKSW4gY29tcGx5aW5nIHdpdGgg dGhpcyBub3RpY2UsIEdyYW5kZSBDb21tdW5pY2F0aW9ucyBzaG91bGQgbm90IGRlc3Ryb3kgYW55 IGV2aWRlbmNlLCB3aGljaCBtYXkgYmUgcmVsZXZhbnQgaW4gYSBsYXdzdWl0LCByZWxhdGluZyB0 byB0aGUgaW5mcmluZ2VtZW50IGFsbGVnZWQsIGluY2x1ZGluZyBhbGwgYXNzb2NpYXRIZCBlbGVj dHJvbmljIGRvY3VtZW50cyBhbmQgZGF0YSByZWxhdGluZyB0byB0aGUgcHJlc2VuY2Ugb2YgaW5m cmluZ2luZyBpdGVtcyBvbiB5b3VyIG5ldHdvcmssIHdoaWNoIHNoYWxsIGJIIHByZXNlcnZlZCB3 aGlsZSBkaXNhYmxpbmcgcHVibGljlGFjY2VzcywgaXJyZXNwZWN0aXZllG9mlGFueSBkb2N1bWVu dCByZXRlbnRpb24gb3lgY29ycG9yYXRllHBvbGljeSB0byB0aGUgY29udHJhcnkuCgpQbGVhc2Ug

bm90ZSB0aGF0IHRoaXMgbGV0dGVylGlzIG5vdCBpbnRlbmRlZCBhcyBhIGZ1bGwgc3RhdGVtZW50 IG9mIHRoZSBmYWN0czsgYW5kIGRvZXMgbm90IGNvbnN0aXR1dGUgYSB3YWI2ZXIgb2YgYW55IHJp Z2h0cyB0byByZWNvdmVyIGRhbWFnZXMsIGluY3VycmVkIGJ5IHZpcnR1ZSBvZiBhbnkgdW5hdXRo b3JpemVklG9ylGluZnJpbmdpbmcgYWN0aXZpdGllcywgb2NjdXJyaW5nlG9ulHlvdXlgbmV0d29y ay4gIEFsbCBzdWNoIHJpZ2h0cywgYXMgd2VsbCBhcyBjbGFpbXMgZm9yIG90aGVyIHJlbGllZiwg YXJIIGV4cHJlc3NseSByZXNlcnZlZC4KClNob3VsZCB5b3UgbmVlZCB0byBjb250YWN0IG1lLCBJ IG1heSBiZSByZWFjaGVkIGF0IHRoZSBmb2xsb3dpbmcgYWRkcmVzczoKCkFkcmlhbiBMZWF0aGVy bGFuZApPbiBiZWhhbGYgb2YgSVAtRWNoZWxvbiBhcyBhbiBhZ2VudCBmb3lgUGFyYW1vdW50CkFk ZHJlc3M6IDY3MTUgSG9sbHl3b29kIEJsdmQsIExvcyBBbmdlbGVzLCA5MDAyOCwgVW5pdGVkIFN0 YXRlcwpFbWFpbDogY29weXJpZ2h0QGlwLWVjaGVsb24uY29tCgoKRXZpZGVudGlhcnkgSW5mb3Jt YXRpb246ClByb3RvY29sOiBCSVRUT1JSRU5UCkluZnJpbmdlZCBXb3JrOiBUaGUgR29kZmF0aGVy OiBQYXJ0IEIJCkluZnJpbmdpbmcgRmlsZU5hbWU6IFRoZSBHb2RmYXRoZXlgUGFydCAylCgxOTc0 KQpJbmZyaW5naW5nIEZpbGVTaXplOiAxMzk5Njc4ODk3CkluZnJpbmdlcidzIEIQIEFkZHJlc3M6 IDcyLjQ4LjEzNy4xOTYKSW5mcmluZ2VyJ3MgUG9ydDogNjg4MQpJbml0aWFsIEluZnJpbmdlbWVu dCBUaW1Ic3RhbXA6IDIwMTYtMDMtMTVUMTY6MzU6NTdaCgpUaGizIGVtYWIsIChpbmNsdWRpbmcg YW55IGF0dGFjaG1lbnRzKSBpcyBmb3lgaXRzIGludGVuZGVkLXJIY2lwaWVudCdzIHVzZSBvbmx5 LiBUaGlzIGVtYWlsIG1heSBjb250YWluIGluZm9ybWF0aW9uIHRoYXQgaXMgY29uZmlkZW50aWFs IG9yIHByaXZpbGVnZWQuIEImIHIvdSByZWNIaXZIZCB0aGIzIGVtYWIsIGIuIGVycm9yLCBwbGVh c2UgaW1tZWRpYXRlbHkgYWR2aXNIIHRoZSBzZW5kZXlgYnkgcmVwbHlpbmcgdG8gdGhpcyBlbWFp bCBhbmQgdGhlbiBkZWxldGUgdGhpcyBtZXNzYWdlIGZyb20geW91ciBzeXN0ZW0uCgoKPD94bWwg dmVyc2lvbj0iMS4wliBlbmNvZGluZz0iVVRGLTgiPz4KPEluZnJpbmdlbWVudCB4bWxucz0iaHR0 cDovL3d3dy5hY25zLm5ldC9BQ05TliB4bWxuczp4c2k9lmh0dHA6Ly93d3cudzMub3JnLzlwMDEv WE1MU2NoZW1hLWluc3RhbmNlliB4c2k6c2NoZW1hTG9jYXRpb249Imh0dHA6Ly93d3cuYWNucy5u ZXQvQUNOUyBodHRwOi8vd3d3LmFjbnMubmV0L3YxLjIvQUNOUzJ2MV8yLnhzZCI+CiAgPENhc2U+ CiAgICA8SUQ+NDEzMTc2MDA1PC9JRD4KICAgIDxTdGF0dXM+T3BlbjwvU3RhdHVzPgogICAgPFNI dmVyaXR5Pk5vcm1hbDwvU2V2ZXJpdHk+CiAgPC9DYXNIPgogIDxDb21wbGFpbmFudD4KICAgIDxF bnRpdHk+UGFyYW1vdW50IFBpY3R1cmVzIENvcnBvcmF0aW9uPC9FbnRpdHk+CiAgICA8Q29udGFj dD5JUC1FY2hlbG9ulC0gQ29tcGxpYW5jZTwvQ29udGFjdD4KlCAgIDxBZGRyZXNzPjY3MTUgSG9s bHl3b29klEJsdmQKTG9zlEFuZ2VsZXMgQ0EgOTAwMjgKVW5pdGVklFN0YXRlcyBvZiBBbWVyaWNh PC9BZGRyZXNzPgogICAqPFBob25IPisxlCqzMTApIDYwNiAyNzQ3PC9QaG9uZT4KICAqIDxFbWFp bD5jb3B5cmlnaHRAaXAtZWNoZWxvbi5jb208L0VtYWlsPgogIDwvQ29tcGxhaW5hbnQ+CiAgPFNI cnZpY2VfUHJvdmlkZXI+CiAqICA8RW50aXR5PkdyYW5kZSBDb21tdW5pY2F0aW9uczwvRW50aXR5 PgogICAgPEVtYWlsPmFidXNIQGdyYW5kZWNvbS5jb208L0VtYWlsPgogIDwvU2VydmljZV9Qcm92 aWRlcj4KlCA8U291cmNlPgoglCAgPFRpbWVTdGFtcD4yMDE2LTAzLTE1VDE2OjM1OjU3WjwvVGlt ZVN0YW1wPgogICAgPEIQX0FkZHJIc3M+NzIuNDguMTM3LjE5NjwvSVBfQWRkcmVzcz4KICAgIDxQ b3J0PjY4ODE8L1BvcnQ+CiAgICA8VHlwZT5CaXRUb3JyZW50PC9UeXBIPgogICAgPFN1YIR5cGUg UHJvdG9jb2w9lkJJVFRPUIJFTIQiIEJhc2VUeXBIPSJQMIAiLz4KICAgIDxOdW1iZXJfRmlsZXM+ MTwvTnVtYmVyX0ZpbGVzPgogIDwvU291cmNlPgogIDxDb250ZW50PgogICAgPEl0ZW0+CiAgICAg IDxUaW1IU3RhbXA+MjAxNi0wMy0xNVQxNjozNTo1N1o8L1RpbWVTdGFtcD4KICAgICAgPFRpdGxl PIRoZSBHb2RmYXRoZXI6IFBhcnQgSUk8L1RpdGxlPgogICAgICA8RmlsZU5hbWU+VGhIIEdvZGZh dGhlciBQYXJ0IDIgKDE5NzQpPC9GaWxlTmFtZT4KlCAgICAgPEZpbGVTaXpIPjEzOTk2Nzg4OTc8 L0ZpbGVTaXpIPgogICAgICA8SGFzaCBUeXBIPSJTSEExIj5iMjcwMjJkMDliYzA2N2Q0NmJiZGI2 NWFINjIzNDhhYjNmMjFjNzI3PC9IYXNoPgogICAgPC9JdGVtPgogIDwvQ29udGVudD4KPC9JbmZy aW5nZW1lbnQ+Ci0tLS0tQkVHSU4gUEdQIFNJR05BVFVSRS0tLS0tClZlcnNpb246IEdudVBHIHYx CgppUUVjQkFFQkFnQUdCUUpXNkRudUFBb0pFTjVMTTNFdHFzL1dCN29JQUk0UGNVSnBZNHVGbE hT

alpMS3c0ZjlzClN6VU1Rc1JiMW1pcFRuRDZSVWl4cWdTMjFXcVB0Vy94TC9ta1lydTJ3bm9RSTIM UkJnMTlOQ1FRYTFkQklKUFlKS01sMXFpem1POGRLRXprK0Y2elJ0OWc1SGRsL1NNdGN0QmtvWU4

dGR0TjBZdDVZSHJYSGYrK2NNb2N6Y1dHSgpEb3dmTmQ0OTd5ZE9MVjBqUkFiNFh3SXIQY1hyZjVXNm1YUnVuUVJKb0hvUlg1NkEwTGU1dTA3QTdLRnhlcGxwClg1Z29aWW92TG9GVHVVVFhiODZzVTlUdVRlby9tcGxOOE9HYS83REVqbDdJZmdNaVJLN1FJOUZneldHL2U3c0sKUFl4a2pyaW5ZdkFaaFQ4eWR5bm5EenFkYVZvVXREZ3lUSzF3R202eURJS3lrcHowVjdLbkEwbUNvNldvR01rPQo9elczMwotLS0tLUVORCBQR1AgU0lHTkFUVVJFLS0tLS0K

- --===========6159638810280494546==

Content-Type: application/xml

MIME-Version: 1.0

Content-Transfer-Encoding: base64

Content-Disposition: attachment; filename="413176005.xml"

PD94bWwgdmVyc2lvbj0iMS4wliBlbmNvZGluZz0iVVRGLTgiPz4KPEluZnJpbmdlbWVudCB4bWxu cz0iaHR0cDovL3d3dy5hY25zLm5ldC9BQ05TliB4bWxuczp4c2k9Imh0dHA6Ly93d3cudzMub3Jn LzIwMDEvWE1MU2NoZW1hLWluc3RhbmNlliB4c2k6c2NoZW1hTG9jYXRpb249Imh0dHA6Ly93d3cu YWNucy5uZXQvQUNOUyBodHRwOi8vd3d3LmFjbnMubmV0L3YxLjIvQUNOUzJ2MV8yLnhzZCI+CiAg PENhc2U+CiAgICA8SUQ+NDEzMTc2MDA1PC9JRD4KICAgIDxTdGF0dXM+T3BlbjwvU3RhdHVzPgog ICAgPFNIdmVyaXR5Pk5vcm1hbDwvU2V2ZXJpdHk+CiAgPC9DYXNIPgogIDxDb21wbGFpbmFudD4K ICAgIDxFbnRpdHk+UGFyYW1vdW50IFBpY3R1cmVzIENvcnBvcmF0aW9uPC9FbnRpdHk+CiAgICA8 Q29udGFjdD5JUC1FY2hlbG9ulC0gQ29tcGxpYW5jZTwvQ29udGFjdD4KlCAgIDxBZGRyZXNzPjY3 MTUgSG9sbHl3b29kIEJsdmQKTG9zIEFuZ2VsZXMgQ0EgOTAwMjgKVW5pdGVkIFN0YXRlcyBvZiBB bWVyaWNhPC9BZGRyZXNzPgogICAgPFBob25IPisxlCgzMTApIDYwNiAyNzQ3PC9QaG9uZT4KICAg IDxFbWFpbD5jb3B5cmlnaHRAaXAtZWNoZWxvbi5jb208L0VtYWlsPgogIDwvQ29tcGxhaW5hbnQ+ CiAgPFNlcnZpY2VfUHJvdmlkZXI+CiAgICA8RW50aXR5PkdyYW5kZSBDb21tdW5pY2F0aW9uczwv RW50aXR5PgogICAgPEVtYWlsPmFidXNIQGdyYW5kZWNvbS5jb208L0VtYWlsPgogIDwvU2Vydmlj ZV9Qcm92aWRlcj4KlCA8U291cmNlPgoglCAgPFRpbWVTdGFtcD4yMDE2LTAzLTE1VDE2OjM1OjU3 WjwvVGltZVN0YW1wPgoglCAgPEIQX0FkZHJlc3M+NzIuNDguMTM3LjE5NjwvSVBfQWRkcmVzcz4K ICAgIDxQb3J0PjY4ODE8L1BvcnQ+CiAgICA8VHIwZT5CaXRUb3JyZW50PC9UeXBIPgogICAgPFN1 YIR5cGUgUHJvdG9jb2w9lkJJVFRPUIJFTIQiIEJhc2VUeXBIPSJQMIAiLz4KlCAgIDxOdW1iZXJf RmlsZXM+MTwvTnVtYmVyX0ZpbGVzPgogIDwvU291cmNlPgogIDxDb250ZW50PgogICAgPEl0ZW0+ CiAgICAgIDxUaW1IU3RhbXA+MjAxNi0wMy0xNVQxNjozNTo1N1o8L1RpbWVTdGFtcD4KICAgICAg PFRpdGxIPIRoZSBHb2RmYXRoZXI6IFBhcnQgSUk8L1RpdGxIPgogICAgICA8RmlsZU5hbWU+VGhI IEdvZGZhdGhlciBQYXJ0IDlgKDE5NzQpPC9GaWxlTmFtZT4KlCAglCAgPEZpbGVTaXplPjEzOTk2 Nzg4OTc8L0ZpbGVTaXpIPgoglCAglCA8SGFzaCBUeXBIPSJTSEExlj5iMjcwMjJkMDliYzA2N2Q0 NmJiZGl2NWFlNjIzNDhhYjNmMjFjNzl3PC9IYXNoPgoglCAgPC9JdGVtPgoglDwvQ29udGVudD4K PC9JbmZyaW5nZW1lbnQ+Cg==

---==========6159638810280494546==--

-----BEGIN PGP SIGNATURE-----Version: GnuPG v1.4.4 (GNU/Linux)

iD8DBQFW8BKoZns00Ma3FKERAv5lAJwKjGq2pT/IL1EDvBr3WkbtW/5rDgCfRJ9/mEgaNB+XlhuJs+ebMGGqb+Q= =StR1

----END PGP SIGNATURE----